

# HOLIDAY SEASON SPECIALS

## Terms & Conditions

### AVAILABILITY/GENERAL TERMS

- ALL Special rates available for purchase from Wednesday 12/3/24 through 1159 pm Monday 12/23/24
- **Deferred Use Option:** aka “Buy and Hold Program”. Memberships/sessions *may* be PRE-Purchased for **CURRENT OR FUTURE** use, as long as sessions are **STARTED** by 5/1/25
- KY SALES TAX: per new KY State law on training organizations, 6% sales tax needs to be added to all purchases

### FORMATS

- INSTRUCTION FORMATS: All Small Group & Private 1 on 1 sessions are 1 hour
- **COMBINATION OPTION** to mix formats: Both Private & Small Group sessions may be mixed together to form a time period/membership purchase. The same discount percentages will apply to ANY mixed memberships of that time length. Contact HLB **DIRECTLY** (below) for a custom special rate quote for any mixed combinations desired.

### SCHEDULING

- **To Schedule sessions:** Contact HLB directly (via email, text or phone). Schedules are primarily custom designed.
- All Small Group & Private sessions are 1 hour unless otherwise negotiated with HLB directly prior to, or at, signup.
- **Cancellation policy:** 48 hour notice unless in case of emergency (illness, injury, etc.) Sessions cancelled within 48 hours will be charged as used, BUT makeup options will be available within your membership period. These are worked out with HLB directly. *Special Note: In the event, HLB has to cancel ANY session for ANY reason, that session will not count towards your total and your membership will be extended to cover the rescheduling of that session.*

### TO TAKE ADVANTAGE of ANY HOLIDAY SPECIALS

- Available directly online at [www.higherlevelbb.com](http://www.higherlevelbb.com). Look for Holiday Specials link.
- Direct purchase can be coordinated via email and/or phone if preferred. You can email [information@higherlevelbb.com](mailto:information@higherlevelbb.com) OR [rob.raque@higherlevelbb.com](mailto:rob.raque@higherlevelbb.com) or call/text (502) 593-2527.
- Payment methods accepted:
  - Via Venmo to HLBLouisville
  - Via CashApp to \$HigherLevelBB (CashApp WILL also take card payments)**Alternative Options:**
  - IF you wish to pay Via credit/debit card: HLB can send a direct invoice link OR if wishing to pay via cash or check, contact HLB via one of the methods below
- Payments for specials are due by the corresponding deadlines. For special payment plans, HLB will coordinate with customers directly on due dates

### **GIFT PURCHASE/GIFT CERTIFICATE**

IF purchase is a gift, HLB can issue a gift certificate & accompanying holiday envelope. Advise upon purchase.

Visit [www.higherlevelbb.com](http://www.higherlevelbb.com)

Call/text HLB: (502) 593-2527

Or email [information@higherlevelbb.com](mailto:information@higherlevelbb.com)